



DEPARTMENT OF SCIENCE AND TECHNOLOGY
PHILIPPINE NUCLEAR RESEARCH INSTITUTE

QUALITY OBJECTIVES

(Philippine Nuclear Research Institute)

Rev. 0
Effective Date: 1 January 2023

To attain a “very satisfactory” customer satisfaction rating for the year 2023 through continual improvement of the Quality Management System.

To ensure that customer complaints are acted upon within fifteen (15) working days from receipt thereof.

CARLO A. ARCILLA, Ph.D.
Director